



TERMS AND CONDITIONS

PLEASE READ THIS IMPORTANT INFORMATION CAREFULLY AS THESE ARE THE TERMS AND CONDITIONS OF THE LEGALLY BINDING CONTRACT BETWEEN YOU AS OUR GUEST AND SEVEN SEAS CRUISES S. DE R.L. DOING BUSINESS AS REGENT SEVEN SEAS CRUISES®. THIS TICKET/CONTRACT CONTAINS SUBSTANTIAL PENALTIES FOR CANCELLATION AS WELL AS CERTAIN LIMITATIONS OF LIABILITY.

General Conditions: Upon the first to occur of receipt of the Guest's deposit or the Guest's receipt of a confirmation letter/invoice from Regent Seven Seas Cruises® or the issuance of a Passenger Ticket Contract or boarding pass to Guest, the following terms and conditions form a contract between you and Regent Seven Seas Cruises® with respect to the rights and obligation of you and Regent Seven Seas Cruises®. All bookings are subject to the cancellation provisions set forth herein, by Regent Seven Seas Cruises®, located at 7665 Corporate Center Drive, Miami, Florida 33126, (001) 305 514-4900, and by which you agree to be bound.

THIS CONTRACT IS SOLELY BETWEEN YOU (THE GUEST OF REGENT SEVEN SEAS CRUISES®) AND REGENT SEVEN SEAS CRUISES®. REGENT SEVEN SEAS CRUISES® ACTS FOR THE OWNER(S) AND OPERATOR(S) OF THE SHIPS DESCRIBED IN THE REGENT SEVEN SEAS CRUISES® BROCHURE. YOU AGREE THAT PASSAGE ON ANY VESSEL IS GOVERNED BY AND SUBJECT TO THE TERMS AND CONDITIONS OF THE GUEST TICKET CONTRACT. THE GUEST TICKET CONTRACT LIMITS YOUR RIGHTS AND SETS FORTH LIMITATIONS ON THE TIME FRAMES IN WHICH CLAIMS MAY BE MADE AND SUITS MAY BE FILED AGAINST A PARTICULAR VESSEL, ITS OWNERS, OPERATORS, AGENTS AND VARIOUS OTHER THIRD PARTY PROVIDERS. IT IS IMPORTANT THAT YOU READ ALL OF THE TERMS AND CONDITIONS OF THE GUEST TICKET CONTRACT WHICH IS AVAILABLE ONLINE AT www.RSSC.com OR UPON REQUEST VIA FAX. SPECIFICALLY, IN MAKING A DEPOSIT FOR ANY VOYAGE WITH REGENT SEVEN SEAS CRUISES®, YOU AGREE TO ALL PROVISIONS CONTAINED IN THE PASSENGER TICKET CONTRACT RELATING TO VENUE, JURISDICTION, GOVERNING LAW AND DISPUTE RESOLUTION.

Dispute Resolution: You agree that all disputes and matters whatsoever arising under, or in connection with or incident to this contract shall be subject to the venue and choice of law provisions of the Ticket/Contract.

Deposit & Payment Policy: Bookings made more than 90 days from sailing are required to deposit 15% of applicable cruise fare, or 25% for the Regent Suite on Seven Seas Explorer®, within seven days of booking. Bookings made between 31 and 90 days of sailing are required to deposit within three days of booking and bookings made within 30 days of sailing are required to deposit by the end of the booking day. Bookings not deposited as per this schedule will automatically be cancelled.

Unless otherwise noted, final payment must be received by Regent Seven Seas Cruises® 90 days prior to cruise departure for voyages 14 nights or less and 150 days prior for voyages 15 nights or longer. Regent Seven Seas Cruises® reserves the right to cancel any booking not fully paid or deposited per the schedule or those without passport details.

Navigate the World - Deposit & Payment Policy: The per person deposit required to secure your Navigate the World Cruise is 20% of the applicable cruise fare for all suites and must be received within seven days of booking. Final balance must be received no later than 180 days prior to cruise departure, together with passport details and any special onboard service requests; otherwise, booking may be subject to immediate cancellation and any applicable penalties.

Seven Seas Splendor® Inaugural Season – Deposit & Payment Policy: Bookings made more than 90 days from sailing are required to deposit 15% of applicable cruise fare for Suite categories A to H, or 25% for the Regent Suite through to Splendor Suite, within three days of booking. Bookings made within 90 days of sailing are required to pay full balance by the end of the booking day.

Payments / Revisions: Visa, MasterCard or American Express credit cards or bank transfers are all acceptable forms of payment. Once a deposit is made, all changes are subject to an administrative fee. Regent Seven Seas Cruises® accepts no responsibility for credit card foreign currency/transaction processing fees independently assessed by issuing banks. None of these fees separately charged by the issuing banks accrues to the benefit of Regent Seven Seas Cruises®.

Single Supplements: A supplemental charge for single occupancy varies by sailing. Please check at time of booking.

Reservation Changes: If a name substitution or removal is requested when a booking is within penalty period, cancellation penalties will apply. Please refer to the cancellation policy section of the Terms & Conditions for applicable charges.

Seven Seas Explorer®, Seven Seas Voyager®, Seven Seas Mariner® & Seven Seas Navigator® Cancellation Policy: The following cancellation charges will be assessed for all cancellations received prior to departure up to the scheduled time of departure.

Cruises 14 Nights or less			Cruises 15 Nights or longer		
Category:	Regent Suite Seven Seas Explorer	All other suites all ships	Category:	Regent Suite Seven Seas Explorer	All other suites all ships
Deposit date - 121 days prior	25%	\$100 / €100 per person fee*	Deposit date - 151 days prior	25%	\$100 / €100 per person fee*
120 - 91 Days prior	50%	15%	150 - 121 Days prior	50%	15%
90 - 61 Days prior	75%	50%	120 - 91 Days prior	75%	50%
60 - 31 Days prior	100%	75%	90 - 76 Days prior	100%	75%
30-0 Days prior	100%	100%	75 - 0 Days prior	100%	100%

Seven Seas Splendor® Inaugural Season Cancellation Policy:

All Cruises		
Category:	RS - SS	A - H
Deposit date - 151 days prior	25%	\$100 / €100 per person fee*
150 - 121 Days prior	50%	15%
120 - 91 Days prior	50%	50%
90 - 76 Days prior	75%	75%
75 - 0 Days prior	100%	100%

*Administrative Fees may be converted to a Future Cruise Credit redeemable on bookings made up to 12 months after cancellation and for travel within 24 months.

Navigate the World – Cancellation Policy

DAYS PRIOR TO CRUISE SAIL DATE CANCELLATION FEES

Deposit - 181 Days Prior	\$500** / €500** per person in suite categories A-H
	10% of fare for named suites
180-151 Days Prior	25% of Cruise Fare
150-121 Days Prior	50% of Cruise Fare
120-91 Days Prior	75% of Cruise Fare
90-0 Days Prior	100% of Cruise Fare

**Cancellation fee: 181 days prior is \$500 / €500 per person Administrative fee and may not be converted into a Future Cruise Credit

A 100% cancellation fee will be imposed as indicated for non-appearance at the port of cruise embarkation at the scheduled time of departure or in the absence of written notice. Fare is defined as the full cost of any cruise component purchased from Regent Seven Seas Cruises®, excluding optional facilities and services fees. Please refer to the full Terms and Conditions of the Guest Ticket/Contract for fees relating to the cancellation of optional facilities and services. Cancellation notices must be in writing and received by Regent Seven Seas Cruises® no later than the day before cancellation penalties are to be assessed. Guests who cancel within the indicated periods are subject to the following per person cancellation fees:

The following cancellation penalties apply to ancillary items:

Pre-and Post -Cruise Hotel Packages	Within 60 days prior to departure	100% fee
Pre-and Post -Cruise Land Packages	Within 60 days prior to departure	100% fee
Pre-bookable Overland Programmes	Within 60 days prior to departure	100% fee
Regent Choice Shore Excursions	Within 36 hours of tour departure	100% fee
Private Transfers	Within 36 hours of departure	100% fee
Private Cars & Vans	Within 36 hours of departure	100% fee
Free Hotel Package	Within 60 days prior to departure	100% fee

Free Hotel Package

Free Hotel Package includes Hotel to Pier transfers and is based on double occupancy – additional guests sharing a suite may purchase the hotel at an additional cost. If cancelling within 60 days, cancel penalties for double occupancy will apply and the hotel credit is not available. Hotel cannot be added to booking within 60 days of date of sailing. Hotel Package is capacity controlled and may not be available at time of booking.

Reservation Changes: Regent Seven Seas Cruises does not allow name changes after deposit has been received. A new reservation will be made and will be subject to the new terms and conditions that are applicable at the time of booking. The existing reservation will be cancelled and will be assessed the applicable cancellation fees.

Travel Documentation: All Guests must have passports valid for six months following disembarkation and necessary visas when boarding. It is the Guest's responsibility to ensure that they have all necessary documents to participate in the cruise or cruisetour which they have purchased and Regent Seven Seas Cruises accepts no responsibility for obtaining required visas nor for advising Guests of visa or other immigration requirements. Travel documents are issued approximately 25 days prior to departure. **Identity Cards will NOT be accepted instead of a passport regardless of the itinerary, guests will not be allowed to embark without a passport.**

Physically Challenged Guests: Guests with any medical conditions(s) or special needs that may require treatment or attention or accommodation during the voyage, or needing to travel with medical apparatus, including wheelchairs, motorized scooters, oxygen therapy, etc., must advise Regent Seven Seas Cruises in writing at time of deposit. Please note some ports of call may not be suitable for guests with limited mobility and special arrangements may need to be made at the guest's expense. Regent Seven Seas has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical, mental or emotional condition unfit for travel or whose comfort on board may be compromised due to situations beyond the care that can be provided by Regent Seven Seas Cruises. Regent Seven Seas Cruises will under appropriate circumstances, permit its guests to use special equipment as noted above.

Pregnancy Policy:

Regent Seven Seas Cruises will not accept any Guests who will have entered their 24th week of pregnancy at the time their travel with Regent Seven Seas Cruises concludes. We do not represent that travel is safe during any point in the pregnancy of a Guest. Advice should be sought from your medical practitioner prior to embarkation. The period specified above represents our minimum requirement. Some countries place limitations on the entry of non-national pregnant women. Check with the relevant embassy or consulate before you travel to confirm any further limitations.

Responsibility: Regent Seven Seas Cruises accepts no liability or responsibility, whether occasioned by railroad, motor coach, private car, boat, aircraft or any other conveyance, for any injury, damages, loss, accident, delay or irregularity which may be occasioned either by reason or defect, through the acts or defaults of any of any company or person, or in carrying out the arrangements of the cruise or cruisetour, as a result of any cause beyond the control of Regent Seven Seas Cruises. Guests specifically release Regent Seven Seas Cruises from any and all claims for loss or damage to baggage or property, or from personal injuries or death, or from loss from delay, arising out of the acts, omissions or negligence of any other party, such as air carriers, hotels, shore excursion operators, restaurateurs, transportation providers, medical personnel, ship owners, ship operators or other providers of services or facilities. All arrangements made for Guests with independent contractors, including medical services, are made solely for the convenience of Guests and are done at the Guest's own risk and cost. Regent Seven Seas Cruises shall not be liable for delay or inability to perform any portion of the cruise or cruise tour caused by or arising out of strikes, lockout or labor difficulties or shortages whether or not the Carrier is a party thereto, or explosion, fire, collision, standing or foundering of the vessel or breakdown or failure of or damage to the vessel or its hull or machinery or fittings howsoever and whose so ever any or the same may arise or be caused, or civil commotion, riot, insurrection, war, government restraint, requisitioning of the vessel, political disturbance, acts or threats of terrorism, inability to secure or failure of supplies including fuel, Acts of God, or other circumstances beyond its control.

Independent Travel Arrangements: Regent Seven Seas Cruises® has no responsibility with regard to air or land travel arrangements made by non-refundable, restricted travel or frequent flyer tickets. This exclusion of liability includes consequences to independently arranged air or land travel that may result from last minute changes in the embarkation or debarkation ports, and delays in arrival at any airport or port location. Please refer to the Guest Ticket / Contract for full Terms and Conditions of these exclusions.

Baggage Policy: Baggage must be handled pursuant to regulations and tariffs of airlines, government security requirements and ground operators. Baggage exceeding these limitations will be subject to charges as set forth by the individual operators. Fees for checked baggage are the responsibility of the Guest. Please check with your airline for baggage policies. Regent Seven Seas Cruises® reserves the right to refuse any items that may be considered dangerous. Regent Seven Seas Cruises® reserves the right to search any baggage for security reasons. Regent Seven Seas Cruises® is not responsible for the loss or damage to Guests' baggage. Baggage and personal belongings will be taken off the ship upon Guest debarkation. Guests may bring a reasonable amount of baggage onboard. No baggage heavier than 70lbs will be loaded onto or off-loaded,

Dining Reservations and Privileges: Guests will have access to dine one evening in each specialty restaurant, Prime 7, Chartreuse, Pacific Rim and Signatures, to ensure all guests have an opportunity to experience these unique venues. Reservations are required. Reservations are not required in Compass Rose, La Veranda or Sette Mari at La Veranda.

Cancellation by Regent Seven Seas Cruises: Regent Seven Seas Cruises reserves the right to withdraw and/or cancel a cruise or cruisetour or to make changes in the itinerary and hotel accommodations whenever, in its sole judgment, conditions warrant. In the event of charters of the vessels, truces, lockouts, riots or stoppage of labor from whatever cause or for any other reason whatsoever, the Owner or Operator of the vessels identified in the current brochure may, at any time, cancel, advance or postpone any scheduled cruise or cruisetour and may, but is not obligated to, substitute another vessel or itinerary and Regent Seven Seas Cruises shall not be liable for any loss whatsoever to Guests by reason of any such cancellation, advancement or postponement. Regent Seven Seas Cruises shall not be required to refund any amount paid by any Guest who must leave the cruisetour prematurely for any reason, nor shall Regent Seven Seas Cruises or the owners or operators of the vessels identified in Regent Seven Seas Cruises' brochure be responsible for the lodging, meals, return transportation or other expenses incurred by such Guest.

Insurance: All guests must have appropriate personal travel insurance to cover against cancellation, medical expenses, repatriation in the event of accident or illness, loss of luggage etc. It is the guest's responsibility to ensure that adequate insurance is taken and we strongly recommend that you contact your travel agent or an independent insurance broker for details of suitable policies. Regent Seven Seas Cruises® will not be liable for any losses as a result of lacking or inadequate level of insurance cover.